

## DAFTAR LAMPIRAN

### Surat Keterangan Bebas Plagiat



**UNIVERSITAS DARMA PERSADA**  
**UPT PERPUSTAKAAN**  
Gedung Rektorat Lantai 3,  
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#### **SURAT KETERANGAN HASIL PENGECEKAN TURNITIN**

UPT Perpustakaan Universitas Darma Persada menerangkan telah selesai melakukan pemeriksaan duplikasi/*similarity* menggunakan perangkat lunak Turnitin terhadap hasil karya sebagai berikut:

Judul : ANALISIS SENTIMEN KOMENTAR INSTAGRAM DAN  
ULASAN GOOGLE MAPS TERHADAP UNIVERSITAS DARMA  
PERSADA MENGGUNAKAN METODE NAIVE BAYES

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Tgl pemeriksaan : 25 Juli 2025

Dengan hasil Tingkat Kesamaan (*similarity index*) 24%

Demikian Surat Keterangan kami buat, untuk dipergunakan sebagaimana mestinya.

Jakarta, 25 Juli 2025

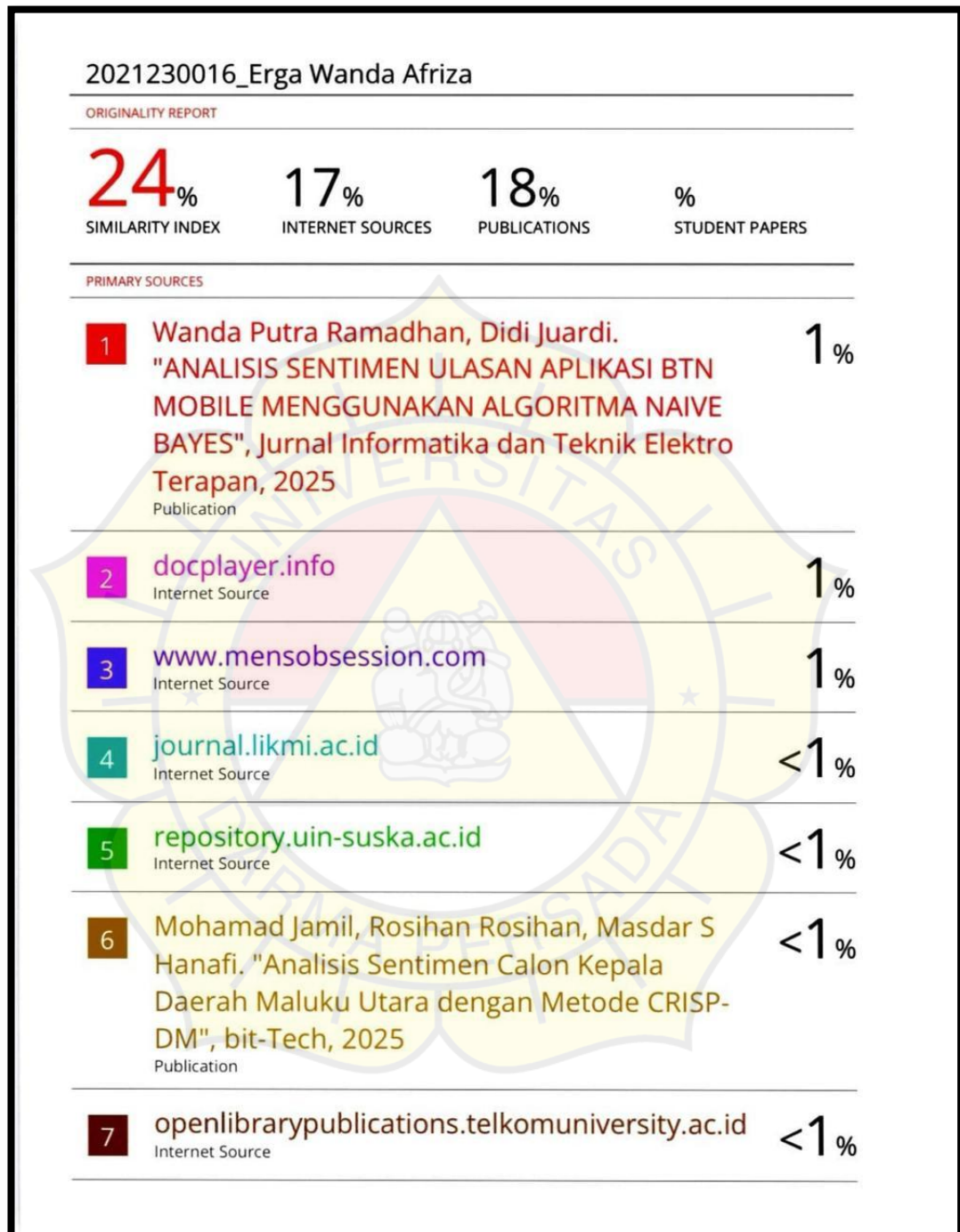
Ka.UPT Perpustakaan Unsada

Yus Rusmiyati, SS., MM

Batas maksimal similarity 30% untuk Fakultas Sastra dan Ekonomi

Batas maksimal similarity 25% untuk Fakultas Teknik, Kelautan  
dan Pasca Sarjana

Hasil Turmitin



## Source Code

### App.py

```
1. # app.py
2. from flask import Flask, render_template, request, redirect,
   url_for, flash, session, send_file, jsonify
3. from functools import wraps
4. import os
5. import pandas as pd
6. import datetime
7. from sklearn.metrics import confusion_matrix
8. from wordcloud import WordCloud
9. import matplotlib
10.     matplotlib.use('Agg')
11.     import matplotlib.pyplot as plt
12.     import io
13.     import base64
14.     import numpy as np
15.     import pickle
16.     import uuid
17.     import re
18.     import seaborn as sns
19.     from sklearn.cluster import KMeans
20.     from sklearn.model_selection import train_test_split
21.     import nltk
22.     from nltk.corpus import stopwords
23.     import openpyxl # Tambahkan import openpyxl

24.     os.environ['OPENBLAS_NUM_THREADS'] = '1'
25.     os.environ['OMP_NUM_THREADS'] = '1'
26.     os.environ['MKL_NUM_THREADS'] = '1'
27.     from config import Config
28.     from models import db, User, Comment, AnalysisLog,
   UserInput

29.     app = Flask(__name__)
30.     app.config.from_object(Config)
31.     db.init_app(app)

32.     if not os.path.exists(os.path.join(app.root_path,
   app.config['UPLOAD_FOLDER'])):
33.         os.makedirs(os.path.join(app.root_path,
   app.config['UPLOAD_FOLDER']))
```

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34.     try:
35.         list_stopwords = set(stopwords.words('indonesian'))
36.         print("DEBUG_TERMINAL: NLTK stopwords berhasil
dimuat.")
37.     except LookupError:
38.         print("\n-----
-----")
39.         print("WARNING: NLTK stopwords belum diunduh.")
40.         print("Silakan jalankan perintah ini di terminal
server:")
41.         print(">>> source <path_ke_venv>/bin/activate")
42.         print(">>> python -c \"import nltk;
nltk.download('stopwords')\"")
43.         print("-----
-----\n")
44.         list_stopwords = set()

45.     def get_ml_models():
46.         model_path = os.path.join(app.root_path,
'model_naive_bayes.pkl')
47.         vectorizer_path = os.path.join(app.root_path,
'tfidf_vectorizer.pkl')
48.         if not os.path.exists(model_path) or not
os.path.exists(vectorizer_path):
49.             print(f"DEBUG_TERMINAL: File model atau vectorizer
tidak ditemukan.")
50.             return None, None
51.         try:
52.             with open(model_path, 'rb') as model_file,
open(vectorizer_path, 'rb') as vectorizer_file:
53.                 loaded_model_nb = pickle.load(model_file)
54.                 loaded_tfidf_vectorizer = pickle.load(vectorizer_file)
55.                 print("DEBUG_TERMINAL: Model Naive Bayes dan TF-IDF
Vectorizer berhasil dimuat.")
56.                 return loaded_model_nb, loaded_tfidf_vectorizer
57.             except Exception as e:
58.                 print(f"DEBUG_TERMINAL: Gagal memuat model dari file
.pkl: {e}")
59.                 return None, None

60.     def preprocess_text(text):
61.         text = str(text)
62.         text = re.sub(r'[\U0001F600-\U0001F64F\U0001F300-
\U0001F5FF\U0001F680-\U0001F6FF\U0001F700-
\U0001F77F\U0001F800-\U0001F8FF\U0001F900-
\U0001F9FF\U0001FA00-\U0001FA6F\U0001FA70-

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        \U0001FAFF\U00002702-\U000027B0\U000024C2-\U0001F251]+' , '
    ', text)
63.     text = text.lower()
64.     text = re.sub(r'@[A-Za-z0-9_]+', ' ', text)
65.     text = re.sub(r'#(\w+)', ' ', text)
66.     text = re.sub(r'\w*\d\w*', ' ', text)
67.     text = re.sub(r'https?:\/\/\S+', ' ', text)
68.     text = re.sub(r'^\w\s', ' ', text)
69.     text = re.sub(r'\s+', ' ', text).strip()
70.     tokens = text.split()
71.     tokens = [word for word in tokens if word not in
    list_stopwords]
72.     return ' '.join(tokens)

73.     def login_required(f):
74.         @wraps(f)
75.         def decorated_function(*args, **kwargs):
76.             if 'user_id' not in session:
77.                 flash('Anda harus login terlebih dahulu.', 'danger')
78.                 return redirect(url_for('login'))
79.             return f(*args, **kwargs)
80.         return decorated_function

81.     def admin_required(f):
82.         @wraps(f)
83.         def decorated_function(*args, **kwargs):
84.             if 'user_id' not in session:
85.                 flash('Anda harus login terlebih dahulu.', 'danger')
86.                 return redirect(url_for('login'))
87.             user = User.query.get(session['user_id'])
88.             if user and user.role != 'admin':
89.                 flash('Akses ditolak. Hanya admin yang dapat mengakses
    halaman ini.', 'danger')
90.                 return redirect(url_for('landing'))
91.             return f(*args, **kwargs)
92.         return decorated_function

93.     def allowed_file(filename):
94.         return '.' in filename and \
95.             filename.rsplit('.', 1)[1].lower() in
    app.config['ALLOWED_EXTENSIONS']

96.     def log_event(description, user_id=None):
97.         with app.app_context():

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98.     try:
99.         new_log = AnalysisLog(event_description=description,
    user_id=user_id)
100.        db.session.add(new_log)
101.        db.session.commit()
102.        except Exception as e:
103.            print(f"DEBUG_TERMINAL: Gagal menyimpan log: {e}")
104.            db.session.rollback()

105.        def generate_wordcloud_image(text_data):
106.            if not text_data: return None
107.            wordcloud = WordCloud(width=800, height=400,
    background_color='white',
    collocations=False).generate(text_data)
108.            img = io.BytesIO()
109.            plt.figure(figsize=(10, 5))
110.            plt.imshow(wordcloud, interpolation='bilinear')
111.            plt.axis('off')
112.            plt.savefig(img, format='png'); plt.close()
113.            img.seek(0)
114.            return base64.b64encode(img.getvalue()).decode()

115.        def analyze_and_store_comments(filepath,
    current_user_id=None):
116.            with app.app_context():
117.                def log_progress(message, progress):
118.                    print(f"TASK_PROGRESS: {message} ({progress}%)")
119.                    log_event(f"TASK_PROGRESS: {message} ({progress}%",
    current_user_id)
120.                try:
121.                    log_progress("Memulai proses analisis data...", 5)
122.                    loaded_model_nb, loaded_tfidf_vectorizer =
    get_ml_models()
123.                    if not loaded_model_nb or not loaded_tfidf_vectorizer:
124.                        log_progress("Analisis gagal: Model ML belum dimuat.",
    100)
125.                    return {'success': False, 'message': 'Analisis gagal:
    Model ML belum dimuat. Pastikan file model .pkl ada.'}
126.                    log_progress("Membaca file data...", 10)
127.                    if filepath.endswith('.xlsx'): df =
    pd.read_excel(filepath)
128.                    else: df = pd.read_csv(filepath)
129.                    log_progress(f"File dibaca. Jumlah baris awal:
    {len(df)}", 15)
130.                    if 'text' in df.columns: df.rename(columns={'text':
    'raw_text'}, inplace=True)
131.                    elif 'raw_text' not in df.columns:

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132.     log_progress('Kolom "text" atau "raw_text" tidak
        ditemukan.', 100)
133.     return {'success': False, 'message': 'Kolom "text"
        atau "raw_text" tidak ditemukan di file yang diunggah.}
134.     df['raw_text'] = df['raw_text'].astype(str)
135.     df.drop_duplicates(subset=['raw_text'], inplace=True)
136.     if 'platform' not in df.columns: df['platform'] =
        'uploaded_file'
137.     log_progress("Kolom platform disiapkan.", 25)
138.     log_progress("Timestamp disiapkan.", 30)
139.     if 'timestamp' in df.columns:
140.         df['timestamp'] = pd.to_datetime(df['timestamp'],
            errors='coerce', utc=True)
141.         df['timestamp'] =
            df['timestamp'].dt.tz_convert('Asia/Jakarta').dt.tz_localize
            (None)
142.         df = df.dropna(subset=['timestamp'])
143.         else:
144.             df['timestamp'] = datetime.datetime.now()
145.             log_progress("Memulai pra-pemrosesan teks...", 40)
146.             df['processed_text'] =
                df['raw_text'].apply(preprocess_text)
147.             df = df[df['processed_text'].str.strip() != '']
148.             log_progress(f"Pra-pemrosesan teks selesai. Baris
                setelah pra-proses: {len(df)}", 50)
149.             if df.empty:
150.                 log_progress("Analisis dibatalkan: Tidak ada komentar
                    tersisa setelah pra-pemrosesan.", 100)
151.                 return {'success': False, 'message': "Analisis
                    dibatalkan: Tidak ada komentar tersisa setelah pra-
                    pemrosesan."}
152.                 log_progress("Memulai prediksi sentimen...", 60)
153.                 df['predicted_sentiment'] = None
154.                 non_empty_mask = df['processed_text'].str.strip() !=
                    ''
155.                 if non_empty_mask.any():
156.                     X_to_predict =
                        loaded_tfidf_vectorizer.transform(df.loc[non_empty_mask,
                            'processed_text'])
157.                     df.loc[non_empty_mask, 'predicted_sentiment'] =
                        loaded_model_nb.predict(X_to_predict)
158.                     df.loc[~non_empty_mask, 'predicted_sentiment'] =
                        'NETRAL'
159.                     df['predicted_sentiment'] =
                        df['predicted_sentiment'].astype(str).str.strip().str.upper(
                            ).replace('POSSITIF', 'POSITIF')
160.                     log_progress("Prediksi sentimen selesai.", 70)
161.                     log_progress("Memulai proses clustering...", 75)
162.                     df['cluster_id'] = np.nan

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163.     target_sentiment_labels = ['POSITIF', 'NETRAL',
    'NEGATIF']
164.     for sentiment_label in target_sentiment_labels:
165.         subset_df = df[df['predicted_sentiment'] ==
    sentiment_label].copy()
166.         if not subset_df.empty and subset_df.shape[0] >= 2:
167.             subset_df_non_empty_processed =
    subset_df[subset_df['processed_text'].str.strip() !=
    ''].copy()
168.             if not subset_df_non_empty_processed.empty:
169.                 subset_vec =
    loaded_tfidf_vectorizer.transform(subset_df_non_empty_processed['processed_text'])
170.                 if subset_vec.shape[1] > 0 and subset_vec.sum() > 0:
171.                     num_clusters = min(subset_vec.shape[0], 3)
172.                     if num_clusters >= 2:
173.                         try:
174.                             kmeans = KMeans(n_clusters=num_clusters,
    random_state=42, n_init=10)
175.                             clusters = kmeans.fit_predict(subset_vec)
176.                             df.loc[subset_df_non_empty_processed.index,
    'cluster_id'] = clusters.astype(int)
177.                         except Exception as cluster_e:
178.                             print(f"DEBUG_TERMINAL: CRITICAL ERROR Clustering
    Sentiment '{sentiment_label}': {str(cluster_e)}")
179.                             log_progress("Clustering selesai.", 85)
180.                             log_progress("Menyimpan hasil analisis ke
    database...", 90)
181.                             db.session.query(Comment).delete();
    db.session.commit()
182.                             for index, row in df.iterrows():
183.                                 try:
184.                                     new_comment = Comment(timestamp=row['timestamp'],
    platform=row['platform'], raw_text=row['raw_text'],
    processed_text=row['processed_text'],
    predicted_sentiment=row['predicted_sentiment'],
    cluster_id=row['cluster_id'] if pd.notna(row['cluster_id'])
    else None)
185.                                     db.session.add(new_comment)
186.                                 except Exception as row_e:
187.                                     log_progress(f"Gagal menambahkan baris komentar ke DB:
    {str(row_e)}", 100); db.session.rollback()
188.                                     return {'success': False, 'message': 'Terjadi
    kesalahan saat menyimpan komentar.'}
189.                                 db.session.commit()
190.                                     log_progress(f"Analisis berhasil dilakukan dan
    {len(df)} komentar disimpan.", 100)
191.                                     return {'success': True, 'message': 'Analisis
    berhasil.'}

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192.     except Exception as e:
193.         error_message = f'Terjadi kesalahan fatal saat
           analisis: {str(e)}.'
194.         safe_error_message = re.sub(r'^\x00-\x7F+', ' ',
           error_message)
195.         log_progress(safe_error_message, 100);
           db.session.rollback()
196.         return {'success': False, 'message':
           safe_error_message}

197.     @app.route('/')
198.     def index(): return redirect(url_for('landing'))
199.     @app.route('/login', methods=['GET', 'POST'])
200.     def login():
201.         if 'user_id' in session: return
           redirect(url_for('landing'))
202.         if request.method == 'POST':
203.             username, password = request.form['username'],
           request.form['password']
204.             user = User.query.filter_by(username=username).first()
205.             if user and user.check_password(password):
206.                 session['user_id'], session['role'] = user.id,
           user.role; flash('Login berhasil!', 'success');
           log_event(f"User '{username}' berhasil login.", user.id)
207.             return redirect(url_for('landing'))
208.             else: flash('Username atau password salah.',
           'danger'); return redirect(url_for('login'))
209.             return render_template('login.html')

210.     @app.route('/register', methods=['GET', 'POST'])
211.     def register():
212.         if 'user_id' in session: return
           redirect(url_for('landing'))
213.         if request.method == 'POST':
214.             username, password, confirm_password =
           request.form['username'], request.form['password'],
           request.form['confirm_password']
215.             if not all([username, password, confirm_password]):
           flash('Semua kolom harus diisi.', 'danger'); return
           render_template('register.html', username=username)
216.             if password != confirm_password: flash('Konfirmasi
           password tidak cocok.', 'danger'); return
           render_template('register.html', username=username)
217.             if User.query.filter_by(username=username).first():
           flash('Username sudah terdaftar.', 'danger'); return
           render_template('register.html', username=username)
218.             try:

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219.     new_user = User(username=username, role='user');
        new_user.set_password(password); db.session.add(new_user);
        db.session.commit()
220.     flash('Registrasi berhasil! Silakan login.',
        'success'); log_event(f"User baru '{username}' berhasil
        mendaftar.", new_user.id); return redirect(url_for('login'))
221.     except Exception as e:
222.         db.session.rollback(); flash(f'Terjadi kesalahan:
        {str(e)}.', 'danger'); log_event(f"Error registrasi user
        '{username}': {str(e)}"); return
        render_template('register.html', username=username)
223.     return render_template('register.html')

224.     @app.route('/logout')
225.     @login_required
226.     def logout():
227.         user_id = session.pop('user_id', None); username =
        User.query.get(user_id).username if user_id else "unknown"
228.         log_event(f"User '{username}' berhasil logout.",
        user_id); session.pop('role', None); flash('Anda telah
        logout.', 'info')
229.         return redirect(url_for('login'))

230.     @app.route('/landing')
231.     @login_required
232.     def landing(): return render_template('landing.html',
        user_role=session.get('role'))

233.     @app.route('/upload', methods=['GET', 'POST'])
234.     @admin_required
235.     def upload_file():
236.         if request.method == 'POST':
237.             if 'file' not in request.files or not
                request.files['file']: flash('Tidak ada file yang
                diterima.', 'danger'); return redirect(request.url)
238.             file = request.files['file']
239.             if file.filename == '' or not
                allowed_file(file.filename): flash('Tipe file tidak
                diizinkan atau tidak ada file terpilih.', 'danger'); return
                redirect(request.url)
240.             filename =
                datetime.datetime.now().strftime('%Y%m%d%H%M%S') + '_' +
                file.filename
241.             filepath = os.path.join(app.root_path,
                app.config['UPLOAD_FOLDER'], filename)

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242.     try:
243.         file.save(filepath)
244.         result = analyze_and_store_comments(filepath,
            session.get('user_id'))
245.         if result['success']: flash('Analisis berhasil
            dilakukan!', 'success'); return redirect(url_for('results'))
246.         else: flash(result['message'], 'danger'); return
            redirect(url_for('upload_file'))
247.         except Exception as e: flash(f"Terjadi kesalahan saat
            menyimpan file atau analisis: {str(e)}", 'danger'); return
            redirect(url_for('upload_file'))
248.         user_inputs_data =
            UserInput.query.order_by(UserInput.input_date.desc()).all()
249.         return render_template('upload.html',
            user_inputs=user_inputs_data)

250.     @app.route('/instant_analysis', methods=['GET',
            'POST'])
251.     def instant_analysis():
252.         if request.method == 'POST':
253.             user_name, input_text =
                request.form.get('user_name_input', 'Anonim'),
                request.form['user_comment_input']
254.             if not input_text.strip(): flash('Komentar tidak boleh
                kosong.', 'danger'); return redirect(request.url)
255.             try:
256.                 loaded_model_nb, loaded_tfidf_vectorizer =
                    get_ml_models()
257.                 if not loaded_model_nb or not loaded_tfidf_vectorizer:
                    flash('Analisis gagal: Model ML belum dimuat.', 'danger');
                    log_event("Analisis instan gagal: Model ML belum dimuat.");
                    return redirect(request.url)
258.                 processed_text = preprocess_text(input_text)
259.                 if not processed_text.strip(): predicted_sentiment =
                    'NETRAL'
260.                 else: predicted_sentiment =
                    loaded_model_nb.predict(loaded_tfidf_vectorizer.transform([p
                    rocessed_text]))[0]
261.                 predicted_sentiment =
                    predicted_sentiment.upper().replace('POSSITIF',
                    'POSITIF').strip()
262.                 new_user_input = UserInput(user_name=user_name,
                    input_text=input_text, processed_text=processed_text,
                    predicted_sentiment=predicted_sentiment)
263.                 db.session.add(new_user_input); db.session.commit()
264.                 flash(f'Komentar berhasil dianalisis: Sentimen Anda
                    adalah **{predicted_sentiment.capitalize()}**! Komentar Anda
                    telah direkam.', 'success'); log_event(f"Komentar instan

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```
diterima: '{input_text[:50]}...' -> {predicted_sentiment}");  
return redirect(url_for('instant_analysis'))  
265.     except Exception as e:  
266.         db.session.rollback(); flash(f'Terjadi kesalahan saat  
menganalisis komentar: {str(e)}.', 'danger');  
log_event(f"Error menganalisis komentar instan: {str(e)}");  
return redirect(url_for('instant_analysis'))  
267.     return render_template('instant_analysis.html')
```

